**Supporting people who have health needs and personal budgets workshop**

**An exploratory workshop**

**A new opportunity for voluntary and community sector providers in Islington**

Health and social care in the UK doesn’t work well for many people. There is a drive to give **control** to people and their families - supporting them to **choose** services and supports that work for them. Islington is leading this drive.

But control doesn’t lead to choice unless there are things to choose from – services and supports as varied as the lives and dreams of the people who need them.

**Who is this workshop for?**

People working in the voluntary and community sector in Islington who want to understand more about this new opportunity and think about how their organisation could respond.

**What will people attending learn?**

People who have attended the workshop will:

* Understand what personal health budgets are and how they work
* Understand what kinds of services and support people with health needs and personal budgets might want to live a good life
* Have thought about services and activities their organisation might develop that would benefit people, what might get in the way and how their organisation might need to change

**Programme**

**10am: Arrival and coffee**

**10.15am Welcome and introduction to the day** [Guljabeen Rahmen, CEO Voluntary Action Islington]

**10.30am Introduction to people with health needs and personal budgets** [Olivia Allen and Katy Briggs, NHS England Islington Integrated Personal Commissioning Programme]

**11.15am: Opportunities and challenges** [facilitated by Community Catalysts]

Small table discussion to identify the opportunities provided by the availability to people of personal health budgets and the challenges organisations may face in responding to those opportunities. Individual opportunities and challenges are written on post-it notes and stuck on flip chart paper.

**12 noon: Telling people with personal budgets about your service** [Polly Seward, Age UK Navigator Programme; Katy Briggs Integrated Personal Commissioning Programme]

**12.45pm: Lunch**

What-more-do-I-need-to-know exercise during lunch where people are encouraged to write questions on a ‘wall’

**1.30pm: Responding to the challenge** [facilitated by VAI]

Four or five topic-based tables with an ‘expert’ on each table. Topics are likely to include: Organisational implications (can a charity trade? How will a possible new service deliver current charitable purpose); Money (including charging and card payments); knowing what people with personal health budgets want; evidencing quality and outcomes (who is the customer so who do you have to evidence quality to?)

People attending have half an hour on a topic before being asked to move to another topic.

**3.30pm: Doing things differently** [facilitated by Community Catalysts]

Individual ‘pledge’ exercise. Pledges will be pinned to the Pledge Wall.

**3.45pm Next steps** [Guljabeen Rahmen, CEO Voluntary Action Islington]