Thinking about the future of engagement, participation and coproduction

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ISLINGTON

For a more equal future

Upcoming Strategies and Policies

Borough Partnership Strategy / Commitment (in draft)

- All partners in Fairer Together sign up to this
- Co-written by Healthwatch Islington, CCG, LBI with input from FT Engagement and Participation Leads Group
  - States High level Principles - e.g. “doing with”, increasing diversity, being inclusive, building capacity
  - Sets out Partner Commitments – e.g. accountability, avoiding duplication, growing innovation, social capital and shared responsibility, evidence and impact, resource and support

LBI Engagement and Participation Strategy

- New Council-wide strategy – for the whole council
- Intention to grow community led approaches such as Local Wellbeing Networks, Hyper Local Projects, Micro Grants, alongside traditional methods of engagement, participation and co-production
- Growing existing good practice and establishing new methods to inform strategic decision making/priorities, co-design and co-production in service design, delivery and evaluation, e.g. Citizens Panel, Digital and In-Person Participation, Micro Grants, local democracy e.g. We Are Cally
- Will complement the VCS Compact and the ASC Co-Production Strategy

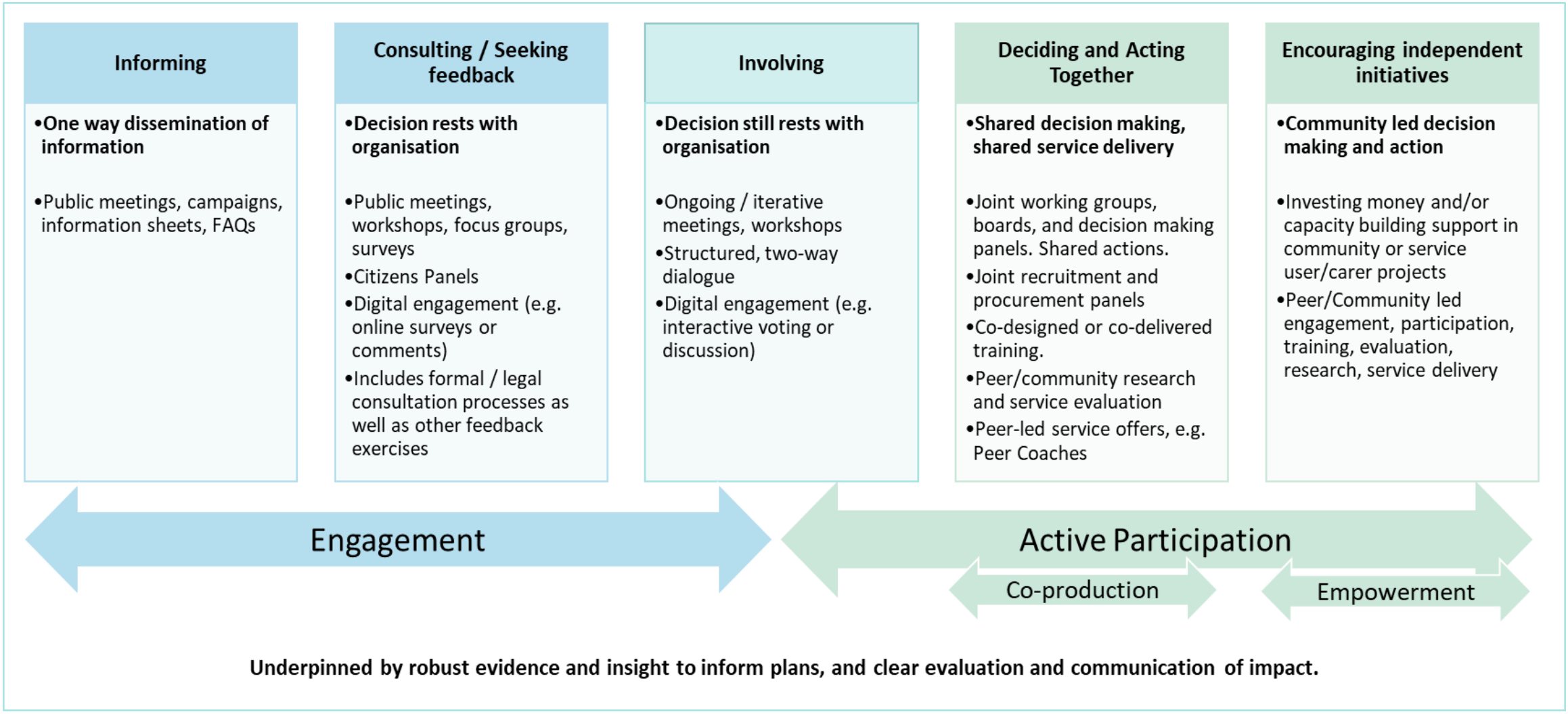
Adult Social Care Co-Production Strategy

- Last policy co-produced in 2012, recognition for the need of an updated approach
- Will include workforce development within ASC teams to ensure overall understanding of processes
- Complements and Operationalizes the Council wide strategy with a specific focus on Adult Social Care, in line with the Duty to Involve

LBI Reward and Recognition Policy

- Refreshes 2015 ASC R&R Policy and takes it Council wide.
- To include Time Credits offer for co-design and co-production alongside London Living Wage offer for co-production
- To review potential for use of vouchers for very specific one-off activities

Overarching Approach – Spectrum of Participation



Building on Good Practice

Hyper Local Projects

- **Good Neighbours Schemes** set local wellbeing priorities and deliver locally led actions and activities to meet these.
- **Mutual Aid Groups** supported neighbours through Covid-19.
- **Tenants and Residents Associations** and **Friends of… Groups** are responsible for an estate, a community hall or a community garden for example.

Ward Level Projects

- **Ward Partnerships** giving local residents, community groups and businesses the opportunity to shape services and improve their neighbourhoods.
- The **We Are Cally** Neighbourhood Development Plan, supporting local groups and individuals to join forces to deliver opportunities for Asset Based Community Development.

Participation in Social Care

- **Mental Health Peer Coaches, provide support, coaching and signposting to people who use both mental health and social care services.**
- The **Family Carers Reference Group** and **Power and Control** represent people with learning disabilities and their families in the borough. **IBUG** represents people using mental health services, and **ICDAS** represents people using substance misuse services. Members have sat on Working Groups and Boards, Procurement and Recruitment Panels, co-designed and delivered training, and undertaken service evaluations.
- **The Direct Payments Working Group and Forum** brings together people using direct payments to co-design and improve services. They are currently working to develop a PA Co-operative offer for Islington.

Young People's Participation

- **Early Area Childhood Partnerships** involve communities in improving services delivered to 0-5 year olds.
- **SEND Parent Champions** all provide support to other residents, lead on local information campaigns, and help to improve services.
- **The Youth Council** plays a pivotal role in engaging young people in the borough, representing their views and contributing to local decisions on funding and services.
- **Cripplegate Young Grantmakers** co-commissioned projects to support young people in communities
- The **Fair Futures Commission** delivered a large scale and complex participation exercise with children and young people in Islington to inform the development of a Young Peoples' offer for a Fairer Islington.

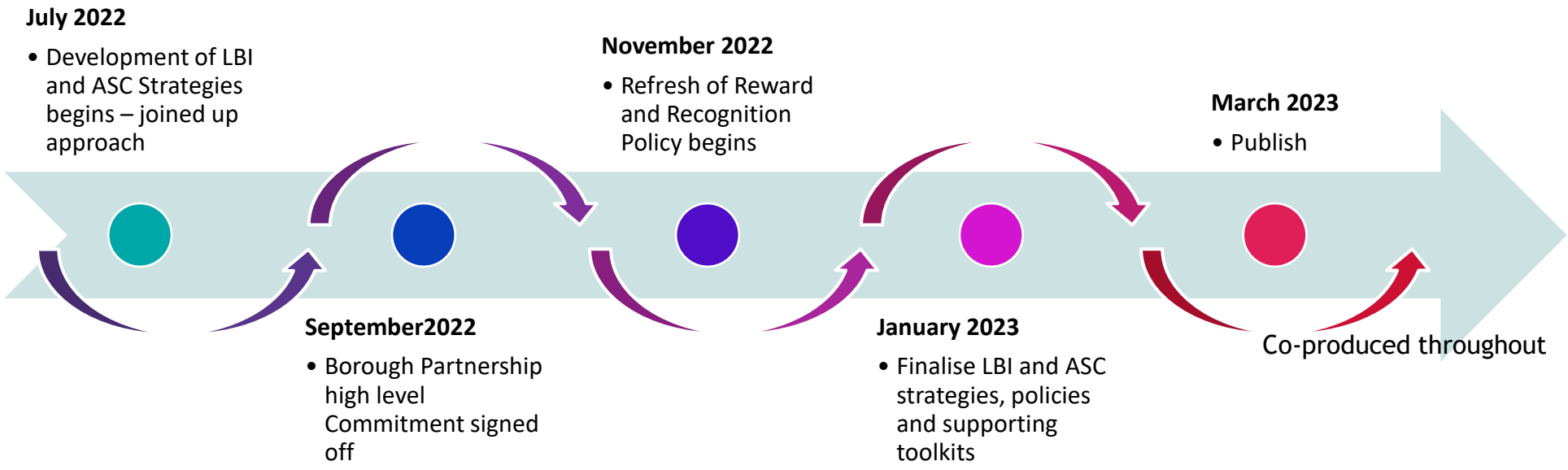
Community Research

- **Somali Young People's Action-Research** on barriers to accessing mental health services, led by The Peel Institute
- **Diverse Community Health Voices** Partnership that seeks to engage Islington's ethnically diverse communities
- **The Peel Institute** led a community research project on social connectedness and connection to place.

VCS Networks

- **VCS hosted Thematic Networks** come together to decide and do on a borough wide basis.
- New **Local Wellbeing Networks** to connect community groups and people to each other, and to local services, to co-design and co-deliver community powered approaches to improving health and wellbeing, and to be the voice of community organisations and residents in Fairer Together.

Example Approach and Timeline (draft only for discussion)



Stakeholders include (but not limited to):

- Council and partner leads
- VCS organisations
- Community groups (geographic, demographic, interest)
- Service user / carer groups
- Young people's groups

Questions and discussion
(for now and to take away)

- How are we able to best engage people and co-produce the upcoming strategies
  - Preferred and suggested methods of pulling everyone together (F2F/online?, working groups, workshops, other?)
  - Upcoming aligning pieces of work that can inform this process and visa versa?
  - How do we ensure process is accessible for all that want to be involved?

- Are the timescales realistic?
  - Keeping in mind capacity of all stakeholders involved – what is achievable?
  - Ensuring appropriate processes are in place to keep everyone updated about these timelines and how we are progressing

- Are all the stakeholders we need around the table already engaged?
  - If not – how do we include these parties
  - Are we accessible enough for this process, if not, how do we approach this?