

- Part of a national network, charitable company, volunteer-led
- We gather and report resident views on health and social care and we provide people with information and advice on health and care services in Islington
- We work hard to reach the voices we know don't get heard through **Diverse Communities Health Voices** partnership which we fundraise to support
- Through the pandemic the partnership supported each other to continue delivery on-line, support excluded residents with Covid information and challenge mis-information
- We work with a range of other partners informally and our work has been highlighted as good practice by University of London's research team, Digital Unite and Good Things Foundation

All Age Mental Health Partnership Board: Inequalities workstream

Healthwatch, Islington Bangladesh Association (Co-chairs), Nafsiyat, Maya Centre, Islington Mind, Islington Somali Community, Arachne, iBUG, Hillside Clubhouse, Manor Gardens, Talk for Health, Peel Centre, Camden & Islington Public Health, Islington commissioning, Camden and Islington Foundation Trust , North Central London Clinical Commissioning Group.

Diverse Communities Health Voices report:

<https://www.healthwatchislington.co.uk/report/2020-04-24/mental-health-support-services-migrant-communities-islington>

Peel Centre report from their Direct Action Project

Special thanks to Muhsina Akhtar, Helena Quinn and Sigal Avni

Problems identified and potential solutions:

Problem

Potential solution

Not directing residents to the support they need, when they need

Greater clarity about the Islington offer

Culturally appropriate services, delivered in suitable places at convenient times

Involve service users and 'community of interest' groups in service planning design

Data not routinely/ robustly collected and analysed across services

Attendance, attrition, outcomes.

Challenging Inequality: a checklist for local planning and service improvement. To share expectations, learning and resources with the aim of developing more inclusive culture and practice.

Fairer Together Borough Partnership: Challenging Inequality

- Prioritising: Likely to include data, mentoring, ensuring all workstreams (employment, children and young people, prevention and early intervention) focus on equalities . Also on the list are digital exclusion and shared equalities events.
- Overlaps with the mental health work.

Examples through the pandemic - equalities data driving action:

- Covid response,
- Flu campaign,
- Vaccine campaign informed by real-time data, responding to requests to host in the community
- Mental Health needs assessment

But we need some time to review the wider system

Get in touch:

Emma Whitby, Chief Executive

emma.whitby@healthwatchislington.co.uk

07984 445 668